PEPS

ACCESS:

Q (C): Is a special security password needed in order to view PEPS records?
A (C): Yes.

Q (A): Is Oracle software compatible with PEPS?
A (A): It should be, but I am not positive. I know you need Windows 95 or NT. Call John Hsu in Washington to see if your system is compatible.

Q (A): Will PEPS be accessible on the Internet?
A (A): They are currently working on it to make it accessible on the Internet, but they have to refine all the security issues. Don't know when it will happen.

DATA ENTRY:

Q (C): (GLOS to GAs) Have the GAs started loading data into PEPS?
A (C): (GAs' Response) The GAs in attendance – Great Lakes Higher Education Assistance Corporation (GLHEC), Illinois Student Assistance Commission (ISAC), Michigan Guaranty Agency (MGA), USA Group, Colorado Student Loan Program (CSLP), and Kentucky Higher Education Assistance Authority (KHEAA) – have begun loading data into PEPS.

Q (D): If your agency is entering review data into PEPS, do they need to continue sending the hardcopy report to the Department and regional office?
A (D): Discontinue sending the hard copy to the GLOS HQ office. Continue sending it to the regional office.

ED Comment (B): You don't want to be sending anything (i.e., PEPS reports) to Washington because you're going to enter the information yourself and the hardcopy of the report will go to your Regional Office.

REVIEWS, DEFICIENCY CODES, QUERIES:

Q (C): Can one GA look at the reviews conducted by other GAs?
A (C): Yes, but view only. The GA viewing the record cannot change the record.

Q (D): Can we see prior reviews by Department and other agencies?
A (D): Yes.

Q (A): Will Federal and GA reviews since 1990 be in the system?
A (A): If the reports were submitted. Otherwise the review reports will not be there to research. Send the reports to the regional office not the national office.

Q (A): Why does GLOS want a copy of the GA reviews?
A (A): We want the report so that when we go to review the lender or servicer, we know what you found and we can look to see if the error has been corrected. Also, we can't do all the reviews ourselves. Whenever you do a compliance report you can review the file to see how the lender has previously performed their responsibilities.

Q (C): Can GAs rely on the data in PEPS for top ten lenders?
A (C): Yes, because the GAs entered the data.

Q (C): Is the dollar amount determining the top ten lenders loaded directly into PEPS from the 799?
A (C): Yes!

Q (C): Are the deficiency codes being updated?
A (C): When PEPS was designed the deficiency codes were rewritten. The deficiency codes share a table with IPOS deficiency codes. The problem is that none of the deficiency codes have been loaded. Though there are new deficiency codes, cannot say that PEPS will show them.

Q (D): Is there a data dictionary defining deficiency codes?
A (D): No. There has been no standard paragraph development since 1992.

ED Comment (B): Not all deficiencies are associated with a liability . . . Still can open and close deficiencies. Just wouldn't be assessing a value.

Q (C): In what sort order do the records appear in the query example?
A (C): In the example used in this session the records are by quarter and then year from the most recent to the oldest. Different orders can be chosen in a query.

Q (D): Can you query comments for a region?
A (D): Yes.

Q (B): Can you query by opening date?
A (B): You can query by dates. I'm not sure if you could for every field.

Q (D): Does the PEPS system show if a school has lost its PPA?
A (D): Yes.

Q (D): Does the PEPS system indicate action taken against a lender for submitting 799s late?
A (D): No. This would be a temporary action and PEPS only indicates a "formal action".

Q (D): Does the PEPS system show fines?
A (D): Yes. In the deficiency area if related to a review or action.

Q (S): What is the turnaround time for ad hoc reports?
A (S): (Provided after the session) It should only take 2-3 days for the requested data to be extracted from the PEPS database. Once this has been completed, the ad hoc report can be sent via e-mail to the requester (depending on the size of the file).

MISCELLANEOUS:

Q (B): Have you thought about putting on a Training of Trainers session? And the reason being that typically the people at least in my shop that use PEPS are lower level employees… It's a little expensive to send a lot of people to these things.
A (B): In other words have it set up so that you can train one or two key people in your shop and they can come back and train the others. That's a good suggestion. Right now it's not designed that way, at least not in PEPS. Now along with that … I mentioned these dates - notice that they are three-day periods. Actually the last day on each one is for the GLOS piece. The first two days are for the school information that we already had. I mean it's been up there for a couple of years. So keep that in mind also if you just want the actual GLOS piece it's the last day: June 30, August 18, November 5th at those respective cities. Something to think about just come for that one particular day. Because it is a separate piece -you don't need those other two days.

ED Comment (B): Right now we understand we are not letting anyone have a security logon capability unless we know that they have been trained.